

## **Dormant Account**

In case of dormant accounts i.e. clients who have not traded for more than six months, all the transactions are confirmed over telephone with clients if such transactions are executed after a gap of six months. In addition to above, if any delivery based sell trades are executed in any account which is inactive for more than nine months, there is a pro active calling from head office to check the authenticity of the client and trade. In case if the client is inactive for more than a year than we take a new KYC before his account is made active. All these checks are monitored by the Compliance officer.